

## MOVING DAY

# HELP! My parents need to move and I can't be there



### Jacob's Scenario

*"I live in England and my parents live in Toronto. They have decided to move from their home to a two bedroom suite in a nearby senior's residence. It is not possible for me to fly home to help them. I am feeling very guilty even though they have re-assured me that they can handle this on their own. I would feel much better knowing an experienced company could assist them in the move while keeping me informed of timelines, details and expenses. Do such companies exist?"*

### Solution

Yes they do. Contact a Senior Move Management Company to work with your parents and handle all details. Services may include preparing the home for the real estate market, consulting to find the right real estate agent, choosing the right items to take to the new home, selling and disposal of unwanted items, storage, pack, move, unpack and set-up of new residence.

The right company will have experience working with family members who are unable to be on site with their parents. They will provide you and your parents with detailed documentation of costs, timelines, floorplan, sale of unwanted items, list of furniture etc. for you to review and approve.

### To Find One

Google senior moving toronto or senior

downsizing toronto to find companies in your parent's area. Visit their website to view services, gallery and testimonials.

### Make the Call or Email

Explain your situation and ask if they provide a free consultation to meet with your parents to assess the transition costs. The date and time of the consult should be approved by you and your parents. Ask the consultant to email you the estimate.

Following the consultation, call your parents to get their feedback on the interview. How did they feel about the consultant. Was she/he polite, respectful and willing to listen to their story, answer questions and provide information to give them solutions and confidence to move forward? Review the estimate with your parents.

If your parents want to proceed, contact the consultant by email to review and authorize the estimate.

An experienced senior move management company has a proven track record and process that will give you the confidence you need to oversee your parent's transition from away. ■

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